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State of Oregon Embraces HP TRIM for Statewide Cloud-based Records Management Program

Technology from Autonomy, an HP Company, enables transparent, efficient records management with lowered risk and costs



PALO ALTO, Calif., Jan. 8, 2013 /PRNewswire via COMTEX/ -- Autonomy, an HP company, today announced that the State of Oregon has selected HP TRIM as the cornerstone of a cloud-based records management system that will allow state, city and county agencies to manage, secure and provide access to digital and physical documents.

Called Oregon Records Management Solution (ORMS), the cloud-based system is the result of a unique public-private collaboration between Autonomy, Chaves Consulting and Arikkan, utilizing HP TRIM to implement the first statewide electronic records management solution of its kind in the country. ORMS implements HP TRIM in the cloud as part of a Software-as-a-Service solution to make access to government records easier, more transparent, and affordable.

Currently a pilot program, ORMS will provide agencies with the ability to manage records in an efficient, uniform manner and save money on storage, risk and litigation costs. ORMS will allow agencies to comply with Oregon public records law for scheduled notification of automated retention and destruction of records. In addition, ORMS will support eDiscovery projects when legal teams must produce and review large volumes of information. Currently, over 700 employees across 11 city, county and state agencies have used ORMS with HP TRIM to manage more than 1 million documents during the pilot program.

The pilot program originated in the office of the Oregon Secretary of State, which used HP TRIM to manage its digital and physical records. Before using HP TRIM, employees had to go through back-up tapes, emails and file servers to satisfy public records requests. With HP TRIM, requests are processed exponentially faster. For example, a request for the 80,000 emails generated by the Secretary of State since taking office took 90 seconds to fulfill, instead of days. ORMS pilot agencies are experiencing similar benefits, for example requests for public documents that used to take a week to process now take 30 seconds.

"We realized that the benefits we experienced at the Secretary of State's office could be broadened to encompass every city, county and state agency in Oregon," said Oregon Secretary of State Kate Brown. "And since agencies access ORMS on a per-user basis, the smallest agencies can have the same transformative public records management as organizations with thousands of employees and larger budgets. ORMS with HP TRIM truly levels the playing field when it comes to managing public records."

"Most state archivists don't manage information until after documents have been created and used, but that process is cumbersome and does not work very well," said Mary Beth Herkert, archivist, State of Oregon. "HP TRIM lets us pivot to a front-end management solution where the records are managed as they are created."

In addition to the Secretary of State's Office, pilot agencies include: Oregon Department of Energy; Oregon Department of Human Services; Public Utility Commission; Tualatin Hills Parks and Recreation District; and the cities of Beaverton, Dundee, Hillsboro, Milwaukie and West Linn. In addition, the cities of St. Helens and Lebanon, as well as Tillamook County, have come on board as early adopters.

The Secretary of State's office anticipates more agencies coming on board once the pilot program is over. There is also a federal grant in play for bringing all of the current Oregon governor's records online as well as sharing technologies with the State of Washington.

Because ORMS is cloud-based, there are no up-front infrastructure costs. It also offers a smaller IT footprint and reduced equipment, power and facilities expenses. ORMS fulfills agencies' needs for records management hardware, software, training and support without the requirement of an up-front investment.

"Government agencies are under a lot of pressure, as the public expects their agencies to be working efficiently and cost effectively, while agencies are constantly having their resources cut and are now expected to do more with less," said Neil Araujo, general manager, Enterprise Content Management, Autonomy, an HP Company. "Implementing a records management solution like HP TRIM that is purpose-built to do the heavy lifting is an ideal way for government agencies to ratchet up efficiencies while still complying with state law."

About Chaves Consulting (CCI) Since 1980, CCI has designed and implemented on-time, cost-effective, complex information system solutions for state and local government agencies

throughout the United States. CCI has built a reputation for delivering exceptional customer service and product excellence that goes Beyond the Call©. More information about CCI is available at www.chavesconsulting.com or by calling 800-435-4633.

About Arikkan, Inc. Arikkan, Inc. is a leading technology integrator known for delivering on-time, complex, innovative Enterprise Solutions for state and local government throughout the United States. Arikkan has built a reputation for delivering exceptional client service and product excellence that exceeds client expectations. More information about Arikkan, Inc. is available by e-mail info@arikkan.com or by calling 360-553-7966.

About CCI and Arikkan Joint Ventures Synergy Data Center and Services (www.synergydcs.com) - A state-of-the-art Tier 3 data center built in partnership between CCI, Arikkan, Inc., and Sace Inc. Cloud Records Management Solutions™ (CRMSTM) - The nation's first live Private Government Cloud for Records Management, developed and implemented through a Joint Venture between Arikkan, Inc. and Chaves Consulting, Inc. (CCI).

About Autonomy Autonomy, an HP Company, is a global leader in software that processes human information, or unstructured data, including social media, email, video, audio, text and web pages, etc. Autonomy's powerful management and analytic tools for structured information together with its ability to extract meaning in real time from all forms of information, regardless of format, is a unique tool for companies seeking to get the most out of their data. Autonomy's product portfolio helps power companies through enterprise search analytics, business process management and OEM operations. Autonomy also offers information governance solutions in areas such as eDiscovery, content management and compliance, as well as marketing solutions that help companies grow revenue, such as web content management, online marketing optimization and rich media management. Please visit www.autonomy.com to find out more.

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